

***Agencies, Contact Information, and Services/Supports Available***

***Goodwill Industries of NEPA***

925 Prospect Ave

Scranton, PA 18505

Vince Budzyn by phone 570-290-1788

Kerin Koza by phone 570-407-0158

Goodwill provides services to adults, children and elderly who are intellectually and/or developmentally challenged. Goodwill currently employs full and part-time staff. Goodwill has numerous programs that are unique to the area and are specifically designed and developed to meet the direct needs and wants of clients and employees. Goodwill is a progressive organization that strives to provide quality services to adults, children and the citizens of Northeastern Pennsylvania.

Programs Available through Goodwill:

**Community Employment & Placement Services**

These services provide assistance to individuals, who are intellectually and developmentally challenged, in obtaining and maintaining a competitive job within the community. The jobs pay the same wage and benefits received by other employees. Individuals are trained in interviewing skills, proper hygiene, dress code and other areas of job readiness. The clients actively pursue employment with the assistance of an Employment Specialist/Job Coach by utilizing newspaper advertisements, cold calls and other leads that meet the needs, wants, and abilities of the individual.

The Employment Specialist/Job Coach accompanies the client to the job and actively participates in job training and coaches the individual on all aspects of the job to ensure satisfactory performance. The Employment Specialist/Job Coach decreases work hours as the job tasks are mastered. Goodwill has received the cooperation of many area businesses, which in turn lead to the successful placement of employees in many locations throughout Northeastern Pennsylvania.

**Community Options, Job Options**

This program is designed to provide intellectually and/or developmentally challenged adults with social and recreational activities such as bowling, shopping and dining out. The program also offers a coordinated health component emphasizing health, nutrition and fitness classes. Healthy Cooking and Healthy Living activities are included. Another component “Job Options” offers non-competitive job skills and basic computer training. Eligible trainees can obtain paid employment while working under the direction of an Employment Specialist/Job Coach.

**Choose Your Future**

This program provides high school and out of school youth with job readiness and job seeker skills. Job development assistance and job coaching support is provided as needed. Goodwill’s staff works closely with the special education and guidance departments of area school districts, the Office of Vocational Rehabilitation, the PA Career Link and other job training partners. Employment Specialists provide support and assistance to help overcome employment barriers faced by economically disadvantaged or disabled individuals throughout the agency’s eleven (11) county Northeastern Pennsylvania service area.

**Adult Day Care**

Adult Day Care is a program that provides activities for individuals with intellectual or developmental disabilities. Program participants engage in a wide variety of activities including, but not limited to skill development, healthy living activities, healthy physical activities, bowling, shopping, as well as working on specific goals. Many arts and crafts projects are included. This program is licensed by the Commonwealth of Pennsylvania - Department of Public Welfare.

**Good Guides**

The Good Guides Youth Mentoring Program is part of a national Goodwill initiative that uses individual, group and peer mentoring to promote opportunities and positive choices for youth who are at risk for delinquency and in contact with the juvenile justice system.

**Residential Homes**

Goodwill Industries of NEPA operates twelve (12) group homes in Luzerne and Lackawanna Counties. These homes provide a safe living environment for individuals who are intellectually and developmentally disabled and unable to live independently. The staff assists these individuals with daily activities such as money management, community integration, proper hygiene, monitoring medications, preparing meals, maintaining proper diets as well as transporting residents to appointments, shopping and other activities. All group homes are licensed by the Department of Public Welfare.

**Ticket to Work - Social Security Specialist**

This program is offered by Goodwill Industries in cooperation with the Social Security Administration (SSA) to anyone 14 through 64, who is working or is thinking about returning to work and may be eligible for benefits planning, assistance and outreach services while receiving SSI and/or SSDI.

This program has full knowledge of the basic wage reporting rules and work regulations, SSI and SSDI programs, and community resources that can assist a person with returning to work. It is hoped that by helping an individual to understand and manage their SSI and SSDI benefits and assisting a person in using SSA work incentives, he/she will have the power to choose work without the fear of losing needed health care coverage and other benefits as one works toward self-sufficiency.

***Allied Services***

475 Morgan Highway

Scranton, PA 18501

Phone: 570-348-2223

Karen Roberto-Work Services Program Manager-by phone 570-341-4694

The Work Services Program of Allied Services Vocational Division was established in 1982 to meet the services delivery and vocational needs of people with mental and physical disabilities. The program is a comprehensive vocational center that provides a wide range of vocational and developmental activities designed to help individuals reach their maximum potentials. It also provides employment opportunities for individuals in a supportive setting and works to develop work and social skills for eventual placement into the next level vocational program or the competitive labor market.

**Day Rehabilitation Programs and Services offered,** Adult Day Treatment**,** Pre-Vocational**,** Work Services**,** Competitive Employment**,** Vocational Services Division

***Keystone Community Resources***

100 Abington Executive Park

Clarks Summit, PA 18411 Phone: 570-702-8000

Gloria Lance by email at [glance@keycommres.com](mailto:glance@keycommres.com)

Stephanie Chunca by email at [schunca@keycommres.com](mailto:schunca@keycommres.com) or by phone at 570-702-8046

Madlyn Yuschovitz by phone at 570-558-8922

**Community Residency**

**Pre-employment and Vocational Training**: Where individuals learn skills necessary for the work environment prior to placement in a work area or job.

**Assembly and Packaging**: This program was developed to provide individuals with realistic and meaningful work experiences such as those that would be found in a factory.

**Supported Employment**: Provided to individuals who have a desire and ability to work in a competitive job.  Workers are carefully screened and assessed for compatibility in a particular field.  A job coach is provided to assist the employer in training the worker.  Support services are available throughout the term of employment.

**Day Activities**: Activities of daily living, recreation and leisure skills are emphasized for those who choose not to become employed or who need enhanced daily life skills to motivate their movement toward independence.

**Leisure Program**: A wide array of leisure programs are available for those individuals who are employed in the evenings or who work part time.

***Office of Vocational Rehabilitation***

300 G. Laird Street

Wilkes Barre, PA 18702 Phone: (570) 826-2011

Shawna Perry-Rinaldi by email [sperry-rin@pa.gov](mailto:sperry-rin@pa.gov) or by phone at 570-826-2011 ext. 133

OVR services include:

**Diagnostic Services:** Medical, psychological, and audiological examinations and tests used to better understand your disability and your needs for specific types of services.

**Vocational Evaluation:** Aptitude, interest, general ability, academic exams, work tolerance, and "hands-on" job experience used to understand your vocational potential.

**Counseling:** Vocational counseling will help you to better understand your potential, to rely on your abilities, to set realistic vocational goals, to change them when necessary, to develop successful work habits, and to begin a satisfying career. Counseling is available throughout your rehabilitation program.

**Training:** Education to prepare you for a job including, but not limited to, basic academic, vocational/technical, college, on-the-job training, independent living skills, and personal and work adjustment training.

**Restoration Services:** Medical services and equipment such as physical and occupational therapy, wheelchairs, and automobile hand controls can be provided to enable you to pursue and achieve employment.

**Placement Assistance:** Counseling, job-seeking programs, job clubs, and job development used to increase your ability to get a job. You will receive ideas, practice, and advise on finding job leads, filling out applications, getting interviews for a job, and on how to interview. Your counselor may also give you job leads or contact employers about available tax credits and hiring incentives. The more contacts with employers you make, the better your chances are of finding a job. For more details, go to our Services for Job Seekers page.

**Assistive Technology:** Assistive technology includes a wide range of devices and services that can empower persons with disabilities to maximize employment, independence and integration into society. OVR can assist an individual with a disability in effectively selecting and acquiring appropriate assistive technology. OVR can arrange for a consultant to evaluate your situation and to make appropriate recommendations. OVR also operates and maintains our own Center for Assistive and Rehabilitation Technology (CART) at the Hiram G. Andrews Center. There is no charge for evaluation and vocational counseling services through OVR. Based upon your financial needs, you may have to contribute to the cost of assistive technology devices and services. For more details, visit our Assistive Technology page.

**Support Services:** Other services are provided for eligible persons if they are necessary for you to start and maintain employment.

***PA Career Link***

135 Franklin Ave.

Scranton, PA 18503 Phone: 570-963-4671

Richard Smith by email [c-ricsmith@state.pa.us](mailto:c-ricsmith@state.pa.us) or by phone at 570-344-7106

PA Career Link provides employment services, school funding, assistance (finding a job, looking for a better job, improving job skills) or seeking vocational rehabilitation services, CWDS enables you to search for job openings, create a résumé, apply for jobs online, research career information or request vocational rehabilitation services.

***Scranton Counseling Center***

326 Adams Ave.

Scranton, PA 18503

Phone: (570) 348-6100

Jean Telech, Supervisor of Intellectual Disabilities (formerly Mental Retardation) Department.  Phone: 348-6100 Extension: 3332.

Call Ms. Telech to open a case for individuals classified as intellectually disabled and begin the transition process.  Eligibility will be determined, a supports coordinator will be assigned and they will assist in setting up services, if eligibility is granted.

For individuals with a behavioral health diagnosis contact the child intake department at Phone: 348-6100 ext. 3238, 3537, or 3538 to open a case and begin the transition process. Eligibility will be determined and supportive services will be provided is eligibility is granted.

Scranton Counseling Centerprograms are designed to meet the specific needs of children and adults of all ages with various emotional, developmental, and addictive difficulties.

A full range of diagnostic and treatment services are available to help people cope with problems such as the following:

Anger, Anxiety, Attention Deficit Disorder, Attention Deficit/Hyperactivity Disorder, Autism, Conflict with Others, Depression, Developmental Delays, Developmental Disabilities, Eating Disorders , Fears and Phobias , Feelings of Inadequacy, Grief, Long-Term and Persistent Mental Illness, Low Self-Esteem , Parent/Child Conflict, School Adjustment, Stress, Suicidal Feeling

***AHEDD***

101 North Centre Street-Suite 405

Pottsville, PA 17901 Phone: 570-622-9711

Tim Toolan 570-516-7452

It is a private non-profit organization with a mission to serve the community as a catalyst in the employment and development of persons with a disability. AHEED’s goal is to provide a student with an effective service to explore his or her potential as he or he considers career options.

AHEED begins with a written Plan of Service. This plan might include any or all of the following; pre-employment activities, community work assessment, benefits counseling, job placement, job coaching, and follow up. AHEDD’s services are generally sponsored by a third party interested in achieving cost effective outcomes. Sponsors can include the state vocational rehabilitation agency; Medicaid such as the county or state mental health, intellectual disabilities programs, social security administration; or local schools.

***Social Security Administration***

To apply for Benefits: 1-800-772-1213

Work Incentive Planning and Financial Assistance

(866) 541-7005

***Medical Assistance***

Apply for Medical Assistance/CHIP: 1-877-395-8930

Access Plus: 1-800-440-3938

Mercy Health Plan: 1-800-991-7200

Gateway Health Plan: 1-800-392-1147

Unison Health Plan: 1-800-414-9025

Ameri Choice: 1-800-321-4462

Aetna: 1-866-638-1232

Lackawanna County’s Assistance Office-570-963-4525

***Center for Independent Living***

1142 Sanderson Ave. Suite 1

Scranton, PA 18509 Phone: (570) 344-7211

Jeanne Brolan-Skills Trainer/Autism Specialist ext. 5227, Mike Williams ext. 5214, Sharon Quinn ext. 5216

**Advocacy** involves Center staff assisting a person with a disability in representing their interests to achieve independent living goals, gain rights and benefits, or resolving individual problems. Systemic advocacy involves Center staff, board members and interested parties in working to promote the removal of barriers, and general improvement of access to society.

**Independent Living Skills Training** offers individualized and/or group instruction to achieve goals which enhance independence and self-reliance. People receive the opportunity to acquire and refine skills in the areas of recruiting and supervising personal care attendants, finance and management, personal growth, maximizing community resources and other topics.

**Information and Referral** consists of providing information to the general public and people with disabilities on topics of special interest, such as architectural accessibility, adaptive equipment, civil rights, communication aids, housing, personal care, transportation, etc. Frequently, information will be accompanied by referral to an appropriate community resource or service.

**Peer Consultation** offers an opportunity for people with disabilities to explore options with a skilled advisor who has a disability, and who can assist the individual to achieve independent living goals. The service provides support and promotes personal growth through the enhancement of self-esteem, disability adjustment and self-sufficiency.

***The ARC***

115 Meadow Avenue

Scranton, PA 18505 Phone: 570-346-4010

Kelly Peters

**Adult Day** The Adult Day Service Center, located in Scranton, provides supports necessary for the continued development of skills in vocational, personal, communication, motor and other domains. An interdisciplinary–support team works alongside individuals with intellectual and developmental disabilities and their families to develop a personalized annual service plan. This plan includes individual service outcomes specifically designed to assist each service participant gain desired skills. A talented and caring team of direct service professionals provide daily center and community based opportunities geared toward individual interests and personal service outcomes. A Learning Resource Center is located within the Adult Day Service Facility. Computers and software are available for a multitude of opportunities including skill building, accessing the web, advocacy resource and recreation.

**Vocational** Based out of Adult Day Services, The Arc’s Vocational Services provide meaningful and gainful facility-based work experience to individuals participating in the Adult Training Facility. Work opportunities and assignments include outside contracts with various community businesses where quality production standards are met and compensation is provided.

**Supported Employment** Services assists adults with intellectual and developmental disabilities gain and maintain employment. Particular to individual needs, an Arc Job Coach will assist with the application process, skill development, and any area related to acquiring and keeping a job including transportation and social skill awareness.

**Recreation** Throughout the year The Arc offers a variety of recreational opportunities. Every effort is made to meet the needs of our participants by offering a diverse selection of both community and facility- based activities. We strive to make inclusive options available which lead our consumers to independent leisure skill development. Regularly scheduled leisure choices are offered each week throughout the year. Programs are varied and include dinners, dances, swimming, bingo, arts/crafts, special events and much more. Our Fun and Friendship Bowling League meets on Tuesday and Friday evenings. For children, the Arc offers a six-week summer camp program. In addition “Arc Tracks” presents travel prospects for those who enjoy excursions to destinations such as New York City, Philadelphia, and Lancaster for shows and shopping. We also experience amusement parks, and sporting events.

**Community Residential** Community Residential affords people with intellectual and developmental disabilities the opportunity to enjoy “everyday life” in regular homes on ordinary streets throughout our neighborhoods. Individuals are encouraged to maximize their independence at home and in the community. Trained staff in each home assists individuals in various aspects of household routines such as shopping, laundry, cooking, budgeting and entertaining. During the day, individuals participate in Adult Day Services, volunteer services, center based or community employment. Others may enjoy retirement in their homes or around their communities. There are currently nine Arc sponsored homes within Lackawanna and Wayne counties. Each residence is monitored twenty-four hours per day, seven days per week

**Supported Living** The Arc Supported Living program assists individuals to fully function as members of our community with-out twenty-four hour staff supervision. A Supported Living Coach provides “supports” to individuals in one or more of the following areas: scheduling appointments, budgeting, shopping, transportation, etc. This unique program empowers individuals by promoting increased independence and control in financial matters, socialization and recreation, employment, and in maintaining a home or apartment.  
**Life Sharing through Family Living** Family Living/Life Sharing offers an opportunity for an individual with intellectual and developmental disabilities and a family or individual to share their lives. Family Living/Life Sharing is based on the importance of enduring and permanent relationships as the foundation for learning life skills, developing self-esteem and learning to exist in interdependence with others.

***United Cerebral Palsy of Northeastern Pennsylvania***

425 Wyoming Ave.

Scranton, PA 18503 Phone: 570-347-3357

Marianne Davis

[**Adult Day Services**](http://ucpnepa.ucplabs.org/our-services/adult-services) Grew from a basic recreational program to provide activities along with a foundation for individuals to achieve greater levels of independence and community participation.

[**Early Intervention**](http://ucpnepa.ucplabs.org/our-services/children-s-services/early-intervention) **program** Started as a segregated, specialized experience, moved on to provide integrated activities for children with and without disabilities in their facility and now provides support services for children in their own communities.

[**Lekotek**](http://ucpnepa.ucplabs.org/our-services/children-s-services/lekotek) **and** [**Compuplay**](http://ucpnepa.ucplabs.org/our-services/children-s-services/compuplay) Part of the service offerings for children with disabilities, utilizes play strategies with adapted toys and computer software, respectively, to further the child’s developmental goals.

[**Home Services**](http://ucpnepa.ucplabs.org/our-services/home-services) Assists individuals in dealing with a variety of issues, and laws like IDEA and the ADA have strengthened its ability to advocate not just for what people need, but also for that to which they are entitled.

[**Residential Services**](http://ucpnepa.ucplabs.org/our-services/residential-services) Serve people, many of whom previously resided in institutional settings, in agency-operated homes with full-time care and supervision, and with support services provided in their own homes or apartments.

[**Assistive Technology**](http://ucpnepa.ucplabs.org/our-services/assistive-technology) Can help individuals access devices that were almost science fiction in the agency’s early days, but today help people with disabilities and elderly persons to attain and maintain independence and a better quality of life.

***St. Joseph’s Center***

2010 Adams Avenue

Scranton, Pennsylvania 18509.

Phone: 570-342-8379 / 800-786-6346 Fax: 570-342-6080

[**Residential Services**](http://www.stjosephscenter.org/intellectualdisability/residential/)Through both Intermediate Care Facilities and Community Living Arrangements, individualized, around-the-clock care is available to both children and adults diagnosed with Intellectual Disability.

[**Early Intervention Services**](http://www.stjosephscenter.org/intellectualdisability/earlyintervention/) This family-based program sends teachers and therapists to private homes or care centers to work with infants and young children who have developmental delays.

[**Family Support Services**](http://www.stjosephscenter.org/intellectualdisability/familysupport/)Offering a variety of programming designed to support families in their choice to keep a family member with special needs living at home.

[**Outpatient Therapy Services**](http://www.stjosephscenter.org/intellectualdisability/outpatienttherapy/)A full team of therapists is available for evaluation and treatment. They are all professionals, experienced in working with both children and adults who have either a developmental delay or a diagnosis of Intellectual Disability.

[**Adult Day Services**](http://www.stjosephscenter.org/intellectualdisability/adultday/)The year-round Adult Day Training Program offers social and habilitative opportunities to individuals diagnosed with Intellectual Disability.

***Vision for Equality, Inc***

1414 N.Camerson Street

1st Floor, Suite B

Harrisburg, PA 17103

Lisa A. Tesler-Eastern Region Coordinator, PA Training Partnership for people with Disabilities and families

Phone: 717-233-2424/email [ltesler@visionforequality.org](mailto:ltesler@visionforequality.org)

Founded in 1996, Vision for Equality, Inc. serves a mission of assisting and empowering people with disabilities and their families to seek quality and satisfaction in their lives. They offer individual assistance, training and monitoring to people with disabilities and their families. They advocate locally, state-wide, and nationally for people with disabilities to have opportunities, equal rights, access to quality services and supports, and to become informed, powerful, and respected members of their communities. All of their work upholds their vision for all people, a vision grounded firmly in community.

They welcome the opportunity to provide training, technical assistance, and mentoring through the Partnership to people with disabilities, their families, and their caregivers across the Commonwealth.